

ERIE SHORE LANDING



Erie Shore Landing Reopening Plan

This is a fluid plan that may change as more state and local mandates and guidelines are presented. Erie Shore Landing is able to open under Phase 3 guidelines (June 12 target date). Outdoor seating for restaurants reopened on June 4. The same guidelines as indoor seating related to social distancing and sanitation apply. The opening of the inside of the ice cream shop will be delayed until further notice. Please continue to use the outdoor window for now. We are doing everything we can to keep you and our staff safe. Thank you for your cooperation in helping us reduce the spread of COVID-19.

*Please note that the majority of this plan was developed in accordance with NYS mandates. Erie Shore Landing staff and customers **MUST** adhere to these guidelines so that we are compliant with state and local regulations.*

Face Coverings

- Staff must wear a mask at all times.
 - The Arc Wayne will supply any masks that staff need. If cloth masks are worn, they must be washed and cleaned after each shift.
- Customers are required to wear a mask when entering the building and when they are within 6 feet of others. Customers may remove their masks once they are seated to eat. Erie Shore staff are encouraged to ask customers to adhere to this if a customer enters the building with no face covering.
- Erie Shore Landing will continue using the plastic shield at the front counter.

Capacity/Distancing

- Until further guidance is given, Erie Shore Landing must operate at 50% capacity. Only 25 customers are allowed inside of the cafe at one time, 15 in the gift shop, and 12 in the ice cream shop.
- Tables will be spaced to allow for 6 feet of distance between each.
- Social distancing markers will be displayed on the floor. Each marker will be 6 feet apart to denote a safe distance from the next customer (cafe checkout, ice cream window, bathroom line, etc.).
 - To create more space between people coming and going, customers in the cafe will be asked to enter through the main entrance and exit through the gift shop. Customers in the ice cream shop will be asked to enter through the main entrance and exit through the side door inside of the ice cream shop.
- We are creating designated areas for deliveries, limiting contact to the extent possible.
- If customers are waiting to be seated, staff will encourage everyone to wait outside or in their car until a table is ready.
- As much as possible, only one employee will be in small, enclosed spaces at a time (walk-in freezer, office, etc.).

Sanitation

- Disposable menus will be available for customers so that no one is sharing menus.
- Tables will be sanitized after each customer. The outside picnic tables at the ice cream shop will be cleaned every few hours.
- Staff will continue to sanitize all kitchen areas regularly.
- Monitor air filtration/ventilation regularly.

- Hand sanitizer will be readily available for all staff and customers.
- Erie Shore Cafe is limiting self-serve options as much as possible (coffee creamer, water dispenser, pastry samples, etc.).

Miscellaneous

- We are designating a staff break area where everyone can be either alone or 6 feet apart at all times. After each use of the space, staff will sanitize their area and any common touch-points (communal microwave, coffee maker, phone, computer, etc.)
- Staff health screenings will be completed before each staff member can start his or her shift.
- Signage will be posted around the shops to let customers and staff know what is expected.
- If an employee tests positive for COVID-19, he or she must immediately notify state and local health departments and cooperate with contact tracing efforts, including notification of potential contacts, such as workers or visitors who had close contact with the individual, while maintaining confidentiality required by state and federal law and regulations.